

From:

Sent: Sunday, 13 November 2016 12:55 PM

To: tradinghoursreview <tradinghoursreview@justice.qld.gov.au>

Subject: Trading Hours Review Submission: Kym Cook

How the extended trading hours affect me is i already miss time with my family this will only make it harder to spend time with them most of my family works Monday to Friday so I only get to see them on weekends that I don't work and weekends that I get home before 7pm. And Christmas was looking good because I would have been home by 7 to spend time with my family. Also I think it's wrong that you say in one hand we want to make jobs and then you make a desion that will see all those little night owls put people of because Coles is open later an people will come to Coles. It's very sad that more and more small shops are being pushed out because you don't think. Thanks Kym

From:

Sent: Sunday, 13 November 2016 1:03 PM

To: tradinghoursreview <tradinghoursreview@justice.qld.gov.au>

Subject: Trading Hours Review Submission: Stephanie Roads

Because of these new trading hours being brought in I no longer get to go home and see my kids for Christmas eve.

I work in retail so I fully expect to work longer hours leading up to Christmas so I then don't get to see my kids much.

I was so happy that it fell on a Saturday which mean myself and my team members would be able to get home and see our families on Christmas eve and then these new stupid trading hours came in.

How is this fair?

How come it got passed so quick without any thought into how many thousands of workers would be affected by this?

This also means now that I will be away from my family more as I will be expected to work because our department do not get given enough hours to have extra help.

I would like to see all those in charge who made this stupid arse decision to come ad work Christmas eve in retail and see what it is like.

Also to add there is online shopping available, other store who trade to late, service stations who are 24 hours. If people cannot get their act together and do their shopping in normal trading hours or get it delivered then it is there fault. Us retail workers should not be punished for this.

Stephanie Roads

The Chair/ Trading Hours review Group.

Please consider carefully before suggesting changes to the opening hours of the big corporate players in the grocery game.

A decision to allow them to open all hours in opposition to the small stores will see the demise not only of the small grocery stores in Queensland country towns but also huge problems for the vast majority of other small retailers as well.

Please take into account the following advantages Woolworths, Coles and Aldi have over the locally owned Food stores.

Coles and Woolworths own hundreds of stores so to close the opposition down in a country town is easily achieved by cutting prices for a few months with all losses divided by around 800.

All country stores have to employ people in the office for financial duties such as wages paying bills etc The big boys have a central office for all these duties so overheads can be much smaller than the country business.

Generally the country food stores have at least 2 and possibly 3 deliveries a week by the local carrier. Other small stores "Piggy back" their required stock on the truck thus saving costs.

Should the food store reduce stock or close the viability of other stores in the town is seriously compromised. Unfortunately should any country business lose customers and retrench staff or indeed shut it's doors workers will find it extremely difficult to find another job. There are just none available. This has a serious flow on effect in country towns. Less income for workers translates to less business for people such as plumbers, carpenters electricians etc.

I have lived in this country all my life I was a councillor for 19 years and also a Telstra Technician for 35 years so I know the area, the people and owners of businesses and I can assure you any town west of the range is doing it extremely tough and the last thing they need is a big business milking the majority of the cash flow out of the district.

Philip Percival

SUBMISSION NO. 154

From: Kristy Mansfield

Sent: Monday, 14 November 2016 9:18 AM

To: tradinghoursreview <tradinghoursreview@justice.qld.gov.au>

Subject: Sunday trading hours for Queensland Dealerships

Dear Sir/Madam

Consumers won't decide to buy more cars and dealers won't sell more cars in a market that expands from 6 to 7 days, it just spreads out the current sales over an extra day. If anything, it increases costs (utilities, more employees and managers, etc) which eventually get passed down to consumers in the form of higher prices. After personally being in both types of markets, a 6 day market leads to higher employee happiness and retention, and provides better profits for the dealers as well.

Kind regards

Kristy Mansfield

Sent: Monday, 14 November 2016 9:27 AM
To: tradinghoursreview <tradinghoursreview@justice.qld.gov.au>
Subject: Trading hours for Queensland

To whom it my concern,

I would like to oppose the idea to enable Sunday trading hours for car sales.

I have been in the industry for over five years and I feel we already work 6 days a week and as a regional dealership Sunday is our only day off. I believe that there is not a demand in customers to see a benefit in the Sunday trading hours and the extra running cost will highly disadvantage dealers.

I believe people aren't looking at the bigger picture here and are only thinking of themselves. Quoting John Mickle "you can buy a boat on a Sunday but you can't buy a car to tow it". Why can't Mr Mickle organise himself better and perhaps buy his car on Saturday to tow the boat he buys on Sunday.

I strongly urge you to think very carefully about this decision as your choice will dramatically effect not only the professional lives of everyone involved but their personal lives as well.

Thank you for your time,

Cindy

From:
Sent: Monday, 14 November 2016 10:37 AM
To: tradinghoursreview <tradinghoursreview@justice.qld.gov.au>
Subject: Extended trading hours review

I do not know how extended trading hours can be better for consumers or workers. We (the workers) are also consumers and find time to get our shopping done outside of our working hours.

I have commitments and agreements in place regarding the care of my child, that have been in place for many years.

If I was forced to work on a Saturday, I would not only lose family time and social time, I would be losing out financially as I would be required to sort care for my child.

To my knowledge the extension of trading hours has NOT created jobs. The companies will simply use current staff.

There is also the issue for myself and any other team member in safe transport to and from work if trading later.

We already have enough cases of people being attacked/ hurt/ mugged/ raped etc in this world

I say "NO" to the extension of trading hours in the SEQ!!!

Regards Leanne Chalmers

Review of Trading (Allowable Hours) Act 1990

I write in response to a request for submissions regarding Queensland trading hours.

I have been a licenced Motor Dealer for 35 years and am concerned with the impact additional trading hours will have on Motor Dealerships in regional Queensland.

The majority of Dealerships in regional Queensland are family owned and run businesses employing local families. Longer trading hours will have a huge and unnecessary impact on these families lives. The Metropolitan Dealers with their longer trading hours have already shown no more new vehicles are sold.

Regional dealerships are already open, in most cases, 58hours per week, M-F 7.30 to 6: Sat 7.30 to 1pm.

Anyone can purchase a car after hours or on a Sunday now, as long as the customer has an appointment and the premises are not 'open for business'.

The current hours do not prevent dealers from having displays t car and caravan shows (for which overtime is paid anyway)

In my mind, the restraint from trading on a Sunday is one of the 'red tape ' items that actually benefits an enormous number of families.

Kind Regards,

Keith Callinan

Managing Director, New Pioneer Motors

From: Peter Gwinner **Sent:** Monday, 14 November 2016 1:52 PM

To: tradinghoursreview <tradinghoursreview@justice.qld.gov.au>

Subject: Trading Hour Reviews

To whom it may concern

I would like to put forward my objection to the proposed Sunday trading for the motor industry.

We are a small country dealer placed both 50 minutes from the Gold coast and Brisbane which employees around 30 families. If Sunday trade goes ahead I believe this decision will affect the quality of life for our employee's putting extra stress on family life styles not to mention the extra burden on the financial stress involved in running a small business. We already open most of Saturday to stay competitive with the Metro dealers that maintain Saturday trading hours well past 5pm.

I would discourage you from amending the trading restrictions on motor dealers in QLD from trading on Sunday. This would have an enormous impact on our industry in the areas below:

- It would be increasingly difficult for motor dealers to retain and attract professional people to the industry.
- The impact on Family life styles and parents being able to spend quality time with their children and loved ones
- Many dealers, including ourselves are more than happy to meet with clients at any time and any day they prefer if their working hours demand this.
- Many people love to be able to walk through dealerships on a Sunday as they do not have to liaise with a consultant at the early stages of their buying process.
- Clients prefer to deal with one sales consultant through their entire experience, trading Sundays and forcing a more complex Rostered Day Off system will make this even more complex than it is already, customer experience will suffer.
- I don't believe the industry would sell anymore vehicle just increase the cost of doing so.

Thank you for your consideration

Regards *Peter Gwinner*

From: Willows [mailto:willowsm10@westnet.com.au]
Sent: Monday, 14 November 2016 4:12 PM
To: tradinghoursreview <tradinghoursreview@justice.qld.gov.au>
Subject: Proposed changes to retail trading hours in Queensland

To Whom it May Concern

I would like to register my disapproval of any extension to larger hardware stores operating hours especially on Sundays. The small independent hardware stores are suffering enough especially in regional cities where they have up to three large Bunnings outlets to compete with. The argument to open at 6am for tradespeople to do work is not applicable on Sundays as no trades I know of operate on Sundays other than to do work for themselves. Local Council laws control the hours of operation of power tools on Sundays such that it is not necessary to commence that early either.

However I believe that there is no reason why car yards shouldn't trade on Sundays but also not at 6am, as often Sunday is the only day people get off to shop together for major family purchases. Sunday is supposed to be a family day but that is rapidly disappearing in todays retail environment.

Concerned retailer
Hayley Burton

From: Karl Lipscombe
Sent: Monday, 14 November 2016 4:12 PM
To: tradinghoursreview <tradinghoursreview@justice.qld.gov.au>
Subject: Trading Hours

To Whom it may concern,

As a car Sales Executive, we should NOT trade on a Sunday.

We currently work long hours with minimal pay and never see our families as is.

The divorce rate in car sales is already probably one of the highest in the work force. I am sure if looked into deeply our hourly pay would almost be illegal.

Please feel free to contact me anytime.

Kind Regards

Karl Lipscombe

From: MARTIN FINBOW

Sent: Tuesday, 15 November 2016 1:23 AM

To: tradinghoursreview <tradinghoursreview@justice.qld.gov.au>; Indooroopilly Electorate Office <indooroopilly@parliament.qld.gov.au>

Subject: Potential change to trading hours

Att Trading hours review group

I have just realised that the submissions must be in by today 14/11 as advised Courier Mail . I also heard John Mickel indicate same to Steve Austin ABC Radio and that they can be sent via local member and I have copied Scott Emerson MP ,Member for Indooroopilly to this email .

The banner headline "New Early trading push - bid for 6am hardware opening , sunday car sales" had me shaking my head in disbelief . Bunnings currently , and I have nothing but praise for how they operate their stores , are opened 6 am to 9pm 5 days a week and slightly reduced opening hours at the weekend . Surely the current opening hours that apply to businesses like Bunnings can remain in place on a sunday . Most church services are in that early time frame and I suggest it is an important family time for many folk who work long enough hours as it is including car dealerships .It will put even more pressure on families and have a concern over the loss of weekends and the impact it will have on family time . A decision to widen these hours will put even more pressure on small business and corner stores .I feel there has to be more to life than materialism and that there is a sufficient span of hours currently to fulfill shopping needs .

Yours sincerely

Martin Finbow

SUBMISSION NO. 171

From: michele english

Sent: Tuesday, 15 November 2016 7:44 AM

To: tradinghoursreview <tradinghoursreview@justice.qld.gov.au>

Subject: Trading Hours

Who was the greedy politician that authorised the opening of retail stores till 9.00 on Saturday nights? As if things aren't bad enough for families now with the divorce rate so high. Families don't get enough quality time now without more hours taken away from them. It's fine for all you polities that sit back and make these rules and stuff up every one else's lives. This will not generate more business, it's just going to spread it around. I work for a large Hardware corporation (not Masters), they are not employing extra people, they are just going to stretch out the team members they already have. We as team members are stretched to the limit now. It's going to cause more stress and arguments in family's, as I am already arguing with my husband. These new opening times are just not right. Use your heads you politicians. You just won't be satisfied until family life is non-existent.

Michele English.

From: Ryan Harding
Sent: Tuesday, 15 November 2016 11:41 AM
To: tradinghoursreview <tradinghoursreview@justice.qld.gov.au>
Subject: Sunday trading for car dealers - at all of our family's expense.

Hi there,

I'd just like to voice my absolute dismay at the fact that the Great state of QLD is considering Sunday Trading for car dealers.

This will drive up costs, reduce staff satisfaction and ultimately hard the business and its staff.

Working in automotive retail is a hard gig. The guaranteed Sunday to spend time with your family is one of the few saving graces.

If Saturdays were extremely busy, I'd partially understand the move, but reality is we don't even need to roster extra staff for a Saturday, AND we send about 30% home by 3:30 as the customer traffic dies down significantly after 3pm.

My business is currently losing money and has done for 3 months. The last thing I need is the extra overtime and guaranteed staff turnover that this would result in.

In addition, more and more customers are either buying via fleet companies or over the phone these days and this is reflected in the fact that Saturdays are not overly busy.

We don't want it, customers don't need it. It would simply detract from the lifestyles and the family's lifestyles of EVERY person employed or associated with the motor industry in QLD.

Thanks,
Ryan

From: David Lukacs
Sent: Tuesday, 15 November 2016 2:00 PM
To: tradinghoursreview <tradinghoursreview@justice.qld.gov.au>
Subject: Trading Hours

To whom it may concern,

I strongly disagree with Sunday trade as we sales consultants work long enough work hours as it is, if it were to be passed where does it leave for family time we barely get enough time as it is. And also for some reason some business believe that the more time we are at work the better where they fail to realise that people work better when they have a decent break and spending time with their families.

Regards,

David Lukacs

From: Michael Revill

Sent: Tuesday, 15 November 2016 2:36 PM

To: tradinghoursreview <tradinghoursreview@justice.qld.gov.au>

Subject: Sunday trading for Automotive dealership in QLD

Hello,

My name is Michael Revill and I manage 11 Car dealerships across Brisbane for AHG, Australia's largest automotive dealer.

We would strongly protest against Sunday trading for a number of reasons.

I would be happy to expand on those reason should this be required.

Best Regards

Mike Revill
