HIGHLIGHTS

ENABLE SUSTAINABLE GROWTH THAT SUPPORTS CURRENT AND FUTURE GOVERNMENT OBJECTIVES

Developed the Queensland Budget 2018–19.

Initiated a program of enhancements to Queensland's regulatory frameworks, to reduce red tape and the regulatory burden on businesses, families and communities.

Implemented the $1.16 billion Powering Queensland Plan, to ensure affordable, secure and sustainable electricity supply for Queensland.

Continued partnering in the Business Development Fund, which in 2017–18 invested $14.2 million in innovative Queensland businesses.

Supported the Deputy Premier in her responsibilities for Queensland's response to the Australian Government Policy on the development of Northern Australia.

Advocated for Queensland's position on horizontal fiscal equalisation to the Australian Productivity Commission.

Implemented revenue measures designed to deliver a sustainable revenue base for Queensland, including a land tax surcharge for absentee landowners and a new point of consumption tax on betting.

PARTNER PROACTIVELY TO FACILITATE BETTER OUTCOMES FOR THE COMMUNITY

Progressed the $5.4 billion Cross River Rail project, the Queensland Government's highest priority infrastructure project, to early works and procurement.

Continued working with Building Queensland and government agency partners on a range of major infrastructure and service delivery projects, including expansions at Logan and Caboolture Hospitals, the Townsville Eastern Access Rail Corridor, and Rookwood Weir on the Lower Fitzroy.

Reduced growth in Queensland's penalty debt pool from 15 per cent to 3.2 per cent, and achieved penalty debt finalisation of 99 per cent.

Introduced work and development orders as an additional option for people in financial hardship to resolve their penalty debt.

Collaborated with Victoria University's Centre of Policy Studies to model the economic impacts of interstate migration on the Queensland economy.

ENSURE OUR SERVICES ARE TAILORED, FIT-FOR-PURPOSE AND EASY TO ACCESS

Expanded online revenue management services, achieving 77 per cent of queries able to be resolved at first contact.

Used machine learning to predict – to 71 per cent accuracy – those taxpayers at risk of defaulting on their obligations.

DEVELOP A CAPABLE AND FLEXIBLE WORKFORCE THAT CAN LEAD IN POLICY DEVELOPMENT AND SERVICE DELIVERY

Achieved accreditation as a White Ribbon workplace, as part of the government's commitment to ending domestic and family violence.

Ranked 17 on the Australian Association of Graduate Employers' list of top graduate employers in Australia (up from 45 in 2017).

Achieved Recognised Employer Partner status with CPA Australia, which means that our relevant experience, training and development meets CPA Australia requirements.

Graduated 11 participants and welcomed 14 new participants into the Great Leaders program.